

## APPENDIX D

### **PARKING ENFORCEMENT ACTIVITY - STATUTORY NOTICES**

The Council aims to deliver its parking enforcement activities in order to support Building a Better Bromley's 'A Quality Environment' & 'Safe Bromley', outcomes, as well as achieving the aims set out within the Environment Portfolio Plan 2018/19.

Outcome 5 of the plan is 'Improving Travel, Transport & Parking' and the supporting aims (with respect to enforcement) are as follows:

- Aim 5.12: Continue to expand on the successful implementation of the new civil traffic and parking enforcement services contract in partnership with the service provider APCOA during 2018/19 and beyond
- Aim 5.17: Continue to enhance the Blue Badge misuse project, (introduced across the two boroughs in 2017/18), in partnership with APCOA (for which the "Parking in the Community" award was recently presented by the British Parking Association)

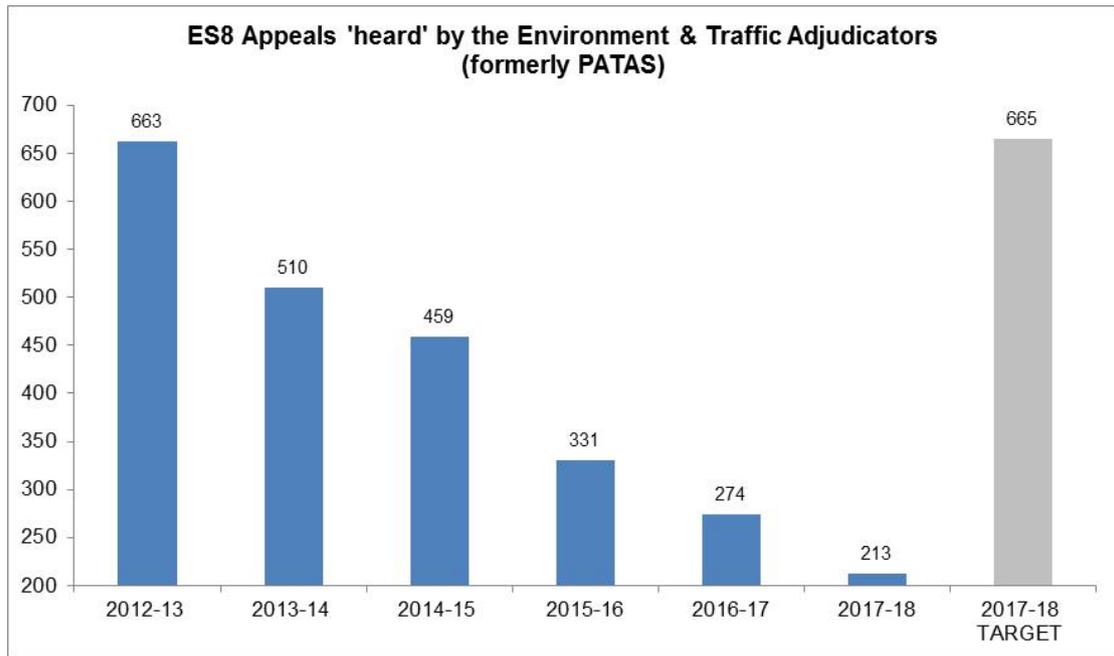
The table below highlights the enforcement activity in terms of PCNs served.

Legislation	Description	14-15	15-16	16-17	17-18
<b><u>Traffic management Act 2004</u></b>	<b>PCN issued, including bus lanes.</b>	<b>89,927</b>	<b>85,543</b>	<b>89,185</b>	<b>80,495</b>
<b><u>Traffic management Act 2004</u></b>	<b>Appeals heard by the Environment and Traffic Adjudicators (ETA) against PCNs issued by LBB (ES8)</b>	<b>459</b>	<b>331</b>	<b>274</b>	<b>300</b>
<b><u>Traffic management Act 2004</u></b>	<b>ETA cases won by LBB (ES9) (% of cases heard)</b>	<b>74</b>	<b>75</b>	<b>81</b>	<b>80</b>

The number of PCNs year on year can fluctuate depending on policy and introduction of new technologies and on street activity. In 17/18 a new contract was awarded to APCOA which resulted in a reduction in the number of PCNs being issued. Management action and application of KPI penalties in the contract have mitigated the loss to the council. The service will continue to work with APCOA to ensure improvements in deployment practices and performance is delivered.

Bromley aims to provide accessible, affordable, fair and effective parking services and this involves enforcement activity. If Penalty Charge Notices (PCNs) are fairly issued, then the number of appeals should be low and the data in figure 1 below shows the number of appeals to have been heard by Environment & Traffic Adjudicators (the independent appeals body) has fallen steadily from 510 in 2013/14 to only 213 in 2017/18 (a significant reduction).

Figure 1:



3. Clearly Bromley wishes to win any appeals which do go to the Environment & Traffic Adjudicators. The data in figure 2 shows that LB Bromley won 80% of appeals which were heard by the adjudicator, which is in line with previous years and demonstrates correct decision making by the council as part of the appeal process. – a reduction on 2016/17 but in line with previous years

Figure 2:

